Charter

We're making changes to enhance your Charter experience.

Here at Charter, we're always working to enhance your television experience. That's why we're introducing a better way to stay in touch with the news and entertainment that matter to you.

Thank you for being a Charter customer. In our continuing effort to bring you the very best programming services available, **Charter is making changes to your channel line-up, effective August 25th, 2009.**

What's new?

How about exciting new HD Channels, for more entertainment options than ever before. Experience breathtaking HD clarity like you've never seen it with up to 6x the resolution of regular TV, plus Dolby® Digital 5.1 Surround Sound. With HD On Demand, you can watch the newest movie releases and more – any time you want.

Smithsonian Channel HD · The Science Channel HD · Syfy HD · Speed HD · Bravo HD · Fox News HD · Versus HD · USA Network HD

To accommodate our latest additions, channels will be moving as a result. To view these changes and others, please refer to the channel line-up on the back of this letter.

At Charter we're committed to enhancing your entertainment experience with the best programming and service. If you have any questions about upcoming changes to your channel line-up, please **call a Charter representative today at 1-866-952-3149.**

Thank you for choosing Charter and being a customer. We appreciate your business every day.

Sincerely,
Charter Customer Support

P.S. Remember, these channel changes are effective August 25th, 2009.
After August 25th, 2009, go to charter.com to view your channel line-up.

Over...

NEW Boone Channel Line-Up Effective August 25th, 2009!

BASIC	
Government Access [1]	2
WBTV - CBS	3
Home Shopping Network	4
WCYB-TV - NBC	5
WCNC - NBC	6
WCCB - FOX	7
WKPT - ABC	8
WSOC - ABC	9
WJZY - CW	10
WJHL - CBS	11
QVC	12
WUNE - PBS	13
WHKY - IND	14
WMYT - MyTV	15
WAXN - IND	16
WLFG - IND	17
WLNN - LP - America One	18
TV Guide	19
Charter Media	20
Educational Access [1]	21
Local Access [1]	22
Inspirational Network*	101
WUNE-DT2 - PBS Kids*	120
WUNE-DT4 - PBS UNC*	122
CSPAN2*	131
WCNC-DT - NBC~	704
WBTV-DT - CBS~	707
WUNE-DT - PBS~	708
QVC*	710
WCCB-DT - FOX~	712
WSOC-DT - ABC~	713

EXPANDED BASIC	
E!	23
Lifetime	24
The Learning Channel	25
TBS	26
TNT	27
USA	28
fx	29
ESPN	30
ESPN2	31
Fox Sports Net South	32
SportSouth	33
Golf Channel	34
Versus	35
Speed Channel	36
The Weather Channel	37
CNBC	38
MSNBC	39
CNN	40
CNN Headline News	41
FOX News Channel	42
History	43
TruTV	44
A&E	45
The Discovery Channel	46
National Geographic	47
Travel Channel	48
HGTV/Home and Garden Television	49
Animal Planet	50
ABC Family	51
The Disney Channel	52
Nickelodeon-East	53
Cartoon Network	54
TV Land	55
AMC	56
Hallmark Channel	57
Food Network	58
Oxygen	59
Bravo - East	60
Syfy	61
Spike TV	62
Comedy Central	63
MTV	64
VH-1	65
CMT	66
CSPAN	67
Disney XD*	117
G4*	143
Soap Net*	158
MLB Network*	320
FLIX-E*	410
Animal Planet HD~	729
Bravo HD~	747
The Learning Channel HD~	748
Food Network HD~	751
HGTV HD~	752
National Geographic HD~	762
History Channel HD~	766
A&E HD~	773
Discovery HD~	779
TBS HD~	780
TNT - HD~	781
USA HD~	782
FX HD~	784
Fox News Channel HD~	787
The Weather Channel HD~	797
ESPN HD~	808
ESPN2 HD~	809
Fox Sports Net South - HD~	811
MLB Network HD~	819
Golf HD~	823
Versus HD~	825
Speed HD~	826
Syfy HD~	843

DIGITAL VIEW*	
Noggin	113
The N	114
Nickelodeon Too-West	115
Nicktoons Network	116
Fox Business Network	132
American Life TV	149
Do It Yourself	151
Women's Entertainment	163
Lifetime Movie Network	168
ReelzChannel	173
MTV2	177
MTV Jams	178
VH-1 Soul	179
BET J	180
MTV Hits	181
VH-1 Classic	182
CMT Pure Country	183
Great American Country	184
mtvU	186
CNN International	192
Fuel TV	308

DIGITAL VIEW PLUS*	
Boomerang	118
Discovery Kids	119
Biography	123
The Science Channel	125
Investigation Discovery	126
Discovery Health	127
Military Channel	128
ABC News Now	134
Planet Green	152
Fine Living	153
Wealth TV	154
TV One	155
Ovation	156
Sundance-East	169
Independent Film Channel	170
FOX Movie Channel	171
Turner Classic Movies	172
Fuse	187
BBC America	193
History Channel International	194
Science Channel HD~	768

LATINO VIEW*	
Mun2	199
Telefutura	202
Discovery En Espanol	206
History Channel Espanol	207
CNN en Espanol	208
Discovery Familia	211
ESPN Deportes	215
Video Rola	221
TV Colombia	229

SPORTS VIEW*	
ESPN Deportes	215
Fox Sports en Espanol	216
ESPNews	300
ESPN Classic	301
ESPN U	302
CBS College Sports Network	303
Fox College Sports - Atlantic	304
Fox College Sports - Central	305
Fox College Sports - Pacific	306
Fuel TV	308
Fox Soccer Channel	309
The Tennis Channel	312
WFN	313
Outdoor Channel	314
The Sportsman Channel	315
Fit TV	319
Mav TV	323

SHOWTIME/TMC*	
Showtime-East	400
Showtime Too-East	401
Showtime Showcase-East	402
Showtime Beyond-East	403
Showtime Extreme-East	404
The Movie Channel-East	408
TMC Xtra-East	409
LOGO	450
Showtime HDTV-East~	897
TMC HDTV-East~	898

STARZ/ENCORE*	
Encore-East	420
Encore Action-East	421
Encore Love-East	422
Encore Westerns-East	423
Encore Mystery-East	424
Encore Drama-East	425
Starz-East	530
Starz in Black-East	532
Starz Cinema-East	534
Starz Kids and Family-East	535
Starz HDTV-East~	899

PREMIUMS* HBO/CINEMAX*	
HBO-East	500
HBO 2-East	501
HBO Signature-East	502
HBO Family-East	503
HBO Latino-East	506
Cinemax-East	515
More Max-East	516
Action Max-East	517
HBO HDTV-East~	895
Cinemax HDTV-East~	896

HD ULTRA VIEW~	
Smithsonian HD	763
Universal HD	777
HD Theater	778
HDNet	857
HDNet Movies	858
Palladia	873

CHARTER PAY-PER-VIEW & CHARTER ON DEMAND*	
Charter On Demand	1
Autos On Demand	889
iN DEMAND Previews-PPV	950
iN DEMAND Events & Movies	951-957
Penthouse TV	960
TEN	961
Sexsee	962
Vavoom	963
Real	964
Juicy	965

DIGITAL MUSIC*	
Music Choice Channels (All music is uncensored and may contain lyrics that may not be appropriate for all listeners.)	903-948

* Digital equipment required
~ High Definition equipment required
[1] Public, Educational, Government channel. May vary by community. Programming lineup may vary by market and is subject to change.

Blue - New Location Red - Just Added

SPA# 83513000 0010-0050, 0140-0150
MAIL CODE #SCG

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For the most up to date channel and programming information tune to Channel 19, or log on to www.Charter.net.

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Charter

2009 Charter Communications. Residential customers only. Programming line up may vary. A Charter HD receiver is required for HD service and customer's TV must be HD capable. HD programming varies by programmer. Must subscribe to HBO, Cinemax and Starz SUPERAK to receive their HD programming. A set-top box may be required. Equipment charges may apply. Installation, taxes, fees and surcharges are extra. Charter reserves the right to determine the level of service to which this offer applies. Activation requires a valid service address and may be subject to credit approval, prepayment or require a major credit card. All services provided are subject to the subscriber agreement which is subject to change. Services not available in all areas. Dolby is a registered trademark of Dolby Laboratories. Trademarks belong to their respective owners. Other restrictions may apply. Call for full details.